Subscription Fact Sheet
OPERATIVE DENTISTRY JOURNAL

Official journal of:
The Academy of Operative Dentistry
The American Academy of Gold Foil Operators
The Academy of RV Tucker Study Clubs

(ISSN 0361-7734) (EISSN 1559-2863)

Volume 42 SUBSCRIPTION RATES

All Fees Payable in Advance

<table>
<thead>
<tr>
<th>Endusers living in the USA</th>
<th>Endusers in ALL OTHER countries</th>
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<tbody>
<tr>
<td>Individual</td>
<td>Institution</td>
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<tr>
<td>6 Issue Subscription</td>
<td>Online and 1 Paper copy‡</td>
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<tr>
<td>(one year)*</td>
<td>Online Only‡</td>
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<td></td>
<td>Paper Only‡</td>
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<tr>
<td>Dental Students</td>
<td></td>
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<tr>
<td>(with enrollment verification from school official or professor on letterhead)</td>
<td>Online only account</td>
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<tr>
<td>Institution Options</td>
<td>Virtual Network (VPN)-</td>
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</tbody>
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Agency Discount $10.00 off subscription rate & back VOLUMES only, does not apply to fees, back issues, etc.

* Published on or about the first week of January, March, May, July, September & November
** Pricing for campus only (1 geographical site)
‡ All subscribers must submit a valid email address for an individual subscriber, or a valid librarian/contact name and email address for an institution.
† Must be served by proxy server(s), valid for up to 10 campuses, Students and Staff must have secure sign-on for remote locations. Includes one paper copy for the central library.

Subscriptions mailed via:
Periodicals Rate for USA and CANADA
Air Printed Matter for OTHER COUNTRIES

YOUR REQUESTED SUBSCRIPTION TERM WILL BE HONORED WITH THE FOLLOWING UNDERSTANDINGS

➢ Online only subscriptions will be calendar year, or for 6 issues if current term is split year.
➢ Paper only or paper and online subscriptions received with issues from the requested term already mailed will be granted online journal access for the missed issues, and a processing fee of $20.00 (USA) and $25.00 (all others) per missed issue will be due. An invoice will be sent, and upon receipt of the fee, the missed print issues will be mailed. Inclusion of this fee with your late subscription will guarantee fastest service.

Other Products

<table>
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<tr>
<th>Back Issues</th>
<th>40.00/issue</th>
<th>240.00/volume</th>
<th>Online access w/back vol. 40.00</th>
<th>E-back vol. 80.00</th>
</tr>
</thead>
</table>

All prices include USPS priority postage – We reserve the right to provide reprinted issues once the original print run is depleted – All Electronic files are in Adobe pdf and are text searchable and bookmarked.

Accurate as of June 6, 2016 and replaces all earlier dated forms.
All changes in prices and policies in this version are effective immediately unless otherwise stated in the document.
Claims Policy:

- Missing issue claims will not be accepted when the shipping address is an (air) forwarding service address.\(^{(1)}\) Missing issue claims are accepted only when the shipping address is the customer’s end user address.\(^{(2)}\)
- We will honor claims postmarked between\(^{(3)}\) the following dates:

<table>
<thead>
<tr>
<th></th>
<th>North America</th>
<th>Rest of World</th>
</tr>
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<tbody>
<tr>
<td>Issue two</td>
<td>15 Mar. – 15 Apr.</td>
<td>30 Mar. – 30 May</td>
</tr>
<tr>
<td>Issue six</td>
<td>15 Nov. – 15 Dec.</td>
<td>30 Nov. – 30 Jan  (\text{following year})</td>
</tr>
<tr>
<td>Supplements</td>
<td>15 - 45 days after mailing</td>
<td>30 – 90 days after mailing</td>
</tr>
</tbody>
</table>

Before and after this claim time, issues will be available for purchase at the normal issue price of 40.00 USD, which includes postage.

- Operative Dentistry, Inc. (OpDent) will fulfill One (1) free claimed issue per subscription period, so long as the claim is postmarked within the claim period. A valid end-user email address must accompany the claim in order for us to send e-mail confirmation of postage or status. If more than one issue is claimed, we will replace the most recent issue in accordance with the above policies. OpDent reserves the right to provide reprinted replacement issues once the original press run stock is depleted.
- Free replacement copies will not be sent to replace ones undelivered due to a subscriber’s failure to notify the publisher of a change of address. Any replacements of this type will be charged as a back issue. OpDent must have address changes at least 4 weeks before an issue print date for uninterrupted service as that is when our mailing list is forwarded to our press for production and postage.
- For the purposes of filing claims, a subscriber’s name on our Allen Press submitted mailing list will act as a confirmation of mailing, with the exception of countries in which there is a designated OpDent distributor. Countries with distributors are listed below with their specific policy exceptions.
  - **INDIA.** All journals will be delivered via courier and will require a signature upon delivery. All questions regarding subscriptions, payment, orders or claims from any individual or institutional subscriber based in India should be addressed to International Subscription Agency (ISA) at intl@bsnl.in. Notice from our exclusive distributor, ISA at backvolumes@gmail.com of receipt details will act as proof of delivery. A confirmation from ISA of proof of delivery will invalidate any claim for that issue. ISA uses an air forwarding service; this service is exempt from the forwarding policy listed above.

\(^{(1)}\) For the purposes of a claim, any organization that forwards items without regard to the subscriber’s customer ID number on the address label will be considered a (air) forwarding service.
\(^{(2)}\) For the purposes of a claim, post boxes in the end user’s home city will be considered an end user address and not a forwarding service.
\(^{(3)}\) Extensions to these dates will be made should the issue mail later than its normal schedule. The extension will be equal to the number of days the issue was delayed. The date of receipt will be used in the case of no postmark.
\(^{(4)}\) Supplements are not issued every year. Only 6 have been issued from 1975 to 2011. Accurate as of June 6, 2016 and replaces all earlier dated forms.

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Method of Payment:

**VISA, MasterCard, American Express and Discover, or PayPal** -
payments should be made on our secure web site at [https://www.jopdent.com/shopping](https://www.jopdent.com/shopping)
They may also be faxed to: USA +317-852-3162.
Include card number, expiration date, the three digit code number from the back of the card, and name on card. Our fax line is dedicated to Operative Dentistry.

**Check** – payable in US funds only and drawn on a US bank (with routing number) to:

OPERATIVE DENTISTRY

Mail to: Operative Dentistry
Indiana University School of Dentistry
1121 W. Michigan St. RM S411
Indianapolis, IN 46202-5186

**Wire Transfer** - Operative Dentistry requires an informational form sent to us (below), and charges $25.00 in addition to the subscription price for processing wire transfers which should be added to your transfer amount.
Please note that the Subscriber is responsible for all wire charges from their bank.

Please click here for the required form

**Online access note:** The following information is required for institutional subscriptions:
- Institution address
- Librarian/system administrator name and title
- Email address for administrator

Failure to do so may result in being unable to access your new or renewal subscription online.

For individual subscriptions we require the individual’s full mailing address and email address.

Subscribers will be sent an email to the provided address with instructions on how to register themselves for the online subscription. Institutional subscribers will enter and maintain their own IP addresses, and will have access to free usage reports. Individual subscribers, upon registration, will use their email address for the username and a user selected password.

If your client has any technical questions, or is experiencing trouble with their access, please have them contact Allen Press directly at helpdesk@allenpress.com.

All prices are subject to change without notice.

Subscription Fax: USA 317-852-3162
Subscription email: editor@jopdent.com
Full Terms and Conditions as well as other Policies can be found at https://www.jopdent.com/journal/policies.pdf.

Customer Mailing Label Example

LABEL EXAMPLE

This is the expiration issue – in this example issue 6 of volume 31

This is the Customer ID number

Privacy Policy

Operative Dentistry does not sell or lease its mailing list to any other entity for any reason. Personal financial information sent to our offices (such as credit card numbers, etc.) is destroyed upon completion of the transaction and/or regulatory processes.

Operative Dentistry Time-Line of Significant Events

2011 – Online early content posted. Articles available to the public weeks instead of months after acceptance
2010 – Archive content posted online older than three years becomes open access
2008 – All archive content became searchable / AAGFO archive became available / Pricing structure changed to allow online only subscribers
2007 – Virtual Network added as a subscription option giving worldwide access to subscribing Institutions
2006 – Full Text articles available on line for subscribers, RV Tucker Academy added as a sponsoring academy
2005 – Significant pricing structure change to accommodate online access
2004 – Archive became electronic
2003 – Operative Dentistry Offices went paperless
1999 – Moved to Indiana University
1976 – First issue as Operative Dentistry published with Academy of Operative Dentistry and AAGFO as sponsoring organizations. Housed at University of Washington
1958 – First issue published as the Journal of the American Academy of Gold Foil Operators (AAGFO)

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Question and Answers

Q) What are the limits of an authorized individual online user?
A) There are no limits to access for individual users for their subscription period.

Q) What are the limits of an authorized institutional user?
A) Institution access is limited only to the IP addresses that they have submitted.

Q) When a customer subscribes to the online journal, how many years’ issues can they access?
A) Perpetual access is granted for paid subscription periods.

Q) When a subscriber does not renew the subscription, can they access the subscription volume in the future?
A) Yes, subscribers have perpetual access to the paid subscription period(s).

Q) Is there a usage statistics service for institutions?
A) Yes, the librarian/system administrator has usage statistics available from their log-in page.

Q) Is there a site license? If so what is the web address? Also, what is the limit of the site location?
A) There is not currently a site license. Most questions on access are provided in this document. The limit for access is by geographic location; for example, at an educational institution, access is only for the single campus. This access can be wireless or wired, but should be available only to those onsite. There is pricing for additional campuses as well as for remote access.

Q) Is there a multi site license plan? If yes, what information do you need?
A) Yes, there is pricing available for multiple campuses. There is also an option for a virtual network. For the virtual network we require proxy server access, there is a limit of 10 campuses, and all students and staff must be required to log in by secure access.

Q) Is an authorized user able to access from remote location? Are users allowed remote access?
A) Individual subscribers can log on from any location with their individual registered username/password. Remote access is allowed only for virtual network subscribers through a proxy server.

Q) Do you allow or offer Interlibrary Loan for the online journal?
A) No, we do not. We do obviously allow interlibrary loan of the paper journal.

Q) What years are available online, and in what format?
A) Only issues from Volume 31 to our current issue are available online in both PDF and HTML formats.

Q) How many individual users may access the online journal at the same time?
A) A single user may only use their password/ID on one computer at a time. Institutional users are restricted only by the IP addresses they are using.

Q) There are often cases where the subscriber has multiple sites but they just have one proxy server. In this kind of situation how do you charge them?
A) For institutional users, we charge by geographic site. A user can purchase additional sites, or purchase a virtual network subscription that covers up to 10 geographic sites as well as worldwide access for staff and students.

Q) If subscribers discontinue their subscription to the journal, will they still have online access to the years for which they had a subscription?
A) Yes, subscribers will have perpetual access to the issues for which they subscribed.

Q) Is there a grace period after a subscription has expired? If yes, how long is it?
A) No, there is not a grace period.

Q) Are subscribers requested to register or activate their online access by themselves on your website?
A) Yes. All users should register via the email that is sent to them upon activation of their subscription.

Q) Do you sell or provide back issues online separately?
A) Perpetual online access for a volume can be purchased separately, or in conjunction with a back volume purchase. Prices are listed above for this service.

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